

**C L A I M   A M E N D M E N T S**  
**C L E A N   F O R M**

Please **ADD** the following new claims:

**D1**  
29. (NEW) A method comprising:

identifying a customer account record of a first entity, said customer account record including a customer identifier and an amount due;

determining if an individual indicated by said customer identifier is a customer of a second entity; and

providing an offer via a billing statement to said individual to pay at least a portion of said amount due if said individual becomes a customer of said second entity.

30. (NEW) A method comprising:

sending a billing statement to an existing customer of a first entity,

the billing statement including at least one amount due,

the billing statement including an offer to the customer to become a customer of a second entity in exchange for paying at least a portion of the at least one amount due;

receiving an acceptance of the offer from the customer; and

applying the minimum amount due to the billing statement in response after receiving the acceptance.